## Università degli Studi di Napoli "Parthenope"



**Module:** Tourism Policies and Fashion, Art and Food Industries

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#### **DURING COURSE WRITTEN EXAM**

# PART 1: TRUE/FALSE (8 questions)

**Instructions:** Read each statement below carefully. Place a **T** on a separate blank sheet, indicating the question number, if you think a statement is **TRUE**. Place an **F** if you think the statement is **FALSE**. Every right answer will ensure you **1 point**. If you have questions ask to your teacher, preferably before starting.

- 1. National tourism means internal tourism plus outbound tourism
- 2. The balance of payments is a statement of all transactions made between entities within one country.
- **3.** The gender pay gap or gender wage gap is the average between the remuneration for men and women who are working.
- **4.** Tourism seasonality is the tendency of tourist flows to become concentrated into relatively short periods of the year.
- **5.** For normal products, the demand curve slopes downwards.
- **6.** The relative responsiveness of changes in price to the changes in demand is known as elasticity.
- 7. Demand = f (propensity, resistance). Resistance relates to the relative attractiveness of various destinations and it is measured by those costs an individual has to bear for enjoying a travel experience.
- **8.** Hard Money Travellers include the business individuals travelling at their own expense.

## **PART 2: MULTIPLE CHOICE (8 questions)**

**Instructions:** Read each question carefully, and then **REPORT THE ANSWER**, and the related question number, that best fits the question on the same sheet. Every right answer will ensure you **1.5 points**.

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- **9.** Psychographic segmentation is the process of:
- a. creating clusters of customers who share similar characteristics and then grouping them together.
- b. dividing the market into groups that are identifiable in terms of physical and factual data.
- c. grouping firms which provide similar travel experiences for visitors.
- 10. The market segments must possess the following characteristics:
- a. measurability, substantiality, accessibility, actionability.
- b. measurability, sustainability, accessibility, actionability.
- c. measurability, substantiality, flexibility, advocacy.
- 11. The relative responsiveness of changes in demand to the changes in price is known as elasticity. Particularly, the demand is elastic if:
- a. the percentage change in demand is greater than the percentage change in price which caused it.
- b. the percentage in demand is less than the percentage change in price which caused it.
- c. the responsiveness of demand is exactly proportional to the change in price.

## **12.** A Pigouvian tax:

- a. corrects for the divergence between the market price and the social marginal cost of a negative externalities by being set equal to the external marginal cost.
- b. is a distortion in the market and amplifies the divergence between the market price and the social marginal cost.
- c. corrects for market failures by being set equal to the external total cost of the negative externalities.
- 13. The process of policy formulation in tourism industry is conceptualized as containing distinct sub-stages grouped into:
- a. definitional phase, the analytical phase, the operational phase, and the evaluation phase.
- b. definitional phase, the analytical phase, the operational phase, and the implementation phase.
- c. agenda setting, impact analysis, policy formulation, policy implementation, and policy evaluation.
- 14. The balance of payments, also known as balance of international payments, summarizes:
- a. the value of a nation's total export goods and services minus the value of all the goods and services.
- b. the total amount of consumption, investments and exports.

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- all transactions that a country's individuals, companies, and government bodies complete with individuals, companies, and government bodies outside the country.
- **15.** The marginal propensity to consume (MPC) is defined as:
- a. the willingness to consume of an individual based on the total available income.
- b. the proportion of an aggregate raise in income that a consumer spends on the consumption of goods and services, as opposed to saving it.
- c. a relevant index negatively affecting the income multiplier.
- **16.** There are several measures to appraisal the actual tourism demand. One is based on the "Visitor-days or visitor-nights" obtained as:
- a. the estimation on the tourist expenditures by multiplying visitor-days or visitor nights by the average per-year expenditure.
- b. the estimation on the tourist expenditures by multiplying visitor-days or visitor nights by the average per-day or per-night expenditure with reference to a specific time frame of interest.
- c. the total amount of expenditures for taxation.

## PART 3: OPEN QUESTION (3 questions)

**Instructions:** Read each question carefully and then **ILLUSTRATE** the topics assigned on a blank sheet. Please write **LEGIBLY**. Any given answer will give you up to a maximum of **4 points**.

- **17.** Outline, in your words, why tourism exports do affect the balance of payments and economic conditions generally.
- **18.** Please define and explain the stages in the market research process.
- **19.** Discuss about the implications of the market power and the implementation of an export tax on the domestic economy. Showing it also by means of a graph will be particularly appreciated.

END