# Internationalization & Export Management (IEM 6CFU)

## Export – Import Entry mode

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#### **EXPORT-IMPORT**

Export is the most common or basic entry mode, often used as a "vent" for surplus production.

Export can be considered a potential source of extra sales, in the cases the foreign markets are considered as an extension of the home country operations.

Firms can opt for direct or indirect exports

### Direct/ indirect Export

DIRECT EXPORT: firms choose local agent or distributor to enter a particular market

- PROS: Direct control of the distribution, branding and pricing
  - high involvement, allowing the understanding of consumers' needs and identification of new opportunities
- CONS: higher costs, higher knowledge of foreign markets, liability of foreigness

INDIRECT EXPORT: firms are not directly involved in the process, using appropriate intermediary

- PROS: Lower cost, lower commitment
- CONS: firms will not learn from the experience
  - Little control of distribution & brand use

#### INDIRECT EXPORTING

#### TYPOLOGIES OF INTERNATIONAL COMMERCIAL INTERMEDIARIES

- EXPORT MANAGEMENT COMPANIES (EMC): an independent firm that acts as the exclusive export sales department for non-competing manufacturers
- TRADING COMPANIES: buy a specialized range of products, maintain a stock or a shop, and deliver products to international customers.
- BUYER: independent actor who lives in a foreign country and represents a number of foreign companies in a certain geographical region
- BROCKER: is a person who link manufacturer with potential foreign buyers

#### **Product Readiness** Company Readiness Is your product (or service) Is your company ready to export the product? ready to be exported? Do you have top-level commitment, What international customer needs does your product satisfy? resources, skills, and knowledge? **Product Readiness** Company Readiness Is the product (or service) Is your company ready to ready to be imported? import the product? What needs does the product or Do you have top-level commitment, part satisfy for your value chain? resources, skills, and knowledge?

# It is important to assess product and company readiness to export